

# ConnectWise RPA™

## Automate More with ConnectWise RPA™

Preconfigured ConnectWise RPA bots allow for easy deployment of automation across environments to allow teams to start driving more integration with ConnectWise RPA. The following list of bots are live as of ITNation Connect 2023, with many more to come within the upcoming months.

RPA Bot Name	RPA Category Description	RPA Bot Description	Execution Env
Create system restore point	General Computer and Network Management	This bot will create a Restore point based on the drive input given by the user.	endpoint-desktop
Remove Calendar Permissions	Mailbox Permissions	I want to revoke or adjust calendar permissions.	endpoint-server
Manage Calendar Permissions	Mailbox Permissions	I want to add or remove calendar permissions.	endpoint-server
Get Calendar Permissions	User Account Setup and Configuration	I want to get calendar permissions.	endpoint-server
Log Out User from Windows RDS	User Support and Troubleshooting	I want to log out a user from a Windows RDS server.	endpoint-server
Grant User Access to Network File	User Support and Troubleshooting	I want to grant a user access to a network file.	endpoint-server
Terminate an Office 365 User	User Account Management	I want to close the account of a leaving staff member on premise.	endpoint-server
Reset Network Password	User Support and Troubleshooting	I want to change or reset a user's network password.	endpoint-server
Enable Terminated Account	User Account Management	I want to reactivate a disabled user account.	endpoint-server
Get User Account Details	User Account Management	I want to find information about a staff network account in Active Directory	endpoint-server
Update User Details (Office 365 / Active AD )	User Account Management	I want to update a user's details in Office 365 / Active Active Directory.	endpoint-server
Manage Contact Groups	User Account Management	I want to add or remove contacts from groups.	endpoint-server
Manage Access to Mail Distribution List	User Support and Troubleshooting	I want to add or remove access to a mail distribution list.	endpoint-server
Modify Distribution Group Settings	Mailbox Permissions	I want to modify settings for a distribution group.	endpoint-server
Get Mailbox Information (Delegates and Forwards)	Mailbox Permissions	I want to get mailbox information, including delegates and forwards.	endpoint-server
Create Shared Mailbox	Mailbox Permissions	I want to create a new shared mailbox.	endpoint-server

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Adjust Calendar Permissions	Mailbox Permissions	I want to change calendar permissions and share your Outlook calendar.	endpoint-server
Troubleshoot Remote Desktop Issues	User Support and Troubleshooting	I want to diagnose and resolve problems related to Remote Desktop access for a user.	endpoint-desktop
Flush DNS Cache	General Computer and Network Management	I want to flush the DNS cache.	endpoint-desktop
OpenVPN Setup/Reinstall	General Computer and Network Management	This bot is designed to automate the process of configuring or reinstalling OpenVPN on your computer.	endpoint-desktop
VPN Client Setup	General Computer and Network Management	This bot is designed to automate the installation and configuration of a VPN client on your computer.	endpoint-desktop
Configure Windows Firewall Exceptions	General Computer and Network Management	This bot is designed to simplify the setup of exceptions in the Windows Firewall.	endpoint-desktop
Create or Disable User in Active Directory(with Azure Sync)	User Account Management	This bot is capable of Creating an On-Premises AD Account, Disabling an on-premises AD Account and List user accounts with state.	endpoint-server
Manage Mail Contacts (Azure)	Mail Contact Management	I want to add, edit, or delete mail contacts in Office 365 using API.	Cloud
Manage Access to Mail Distribution List in Cloud (Azure)	User Support and Troubleshooting	I want to add or remove access to a mail distribution list in Cloud (Azure).	Cloud
Manage Contact Groups in Cloud (Azure)	User Account Management	I want to add or remove contacts from groups in Cloud (Azure).	Cloud
Manage User Groups in Cloud (Azure)	User Support and Troubleshooting	I want to add or remove users from groups in Cloud (Azure).	Cloud
Bulk User Group Management	User Account Management	I want to add or remove multiple users to/from a user group.	Cloud
Bulk User Details Update	User Account Management	I want to update details for multiple users at once.	Cloud
Update Azure User's Organizational Title	User Account Setup and Configuration	I want to change an Azure user account's organizational title.	Cloud
Update User Details (Office 365 / Azure AD - cloud)	User Account Management	I want to update a user's details in Office 365 / Azure Active Directory.	Cloud
Create Shared Mailbox in Cloud (Azure)	Mailbox Permissions	I want to create a new shared mailbox in Cloud (Azure).	Cloud

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Get Azure AD Joined Device Lists	User Account Management	This bot provides list of Azure Active Directory (AD) Devices their attributes.	Cloud
Get User Account Details in Cloud (Azure)	User Account Management	I want to find information about a staff network account in Cloud (Azure).	Cloud
Get Mailbox Information from Cloud(Azure)	User Account Management	Helps to list important properties of a mailbox	Cloud
Get Your organization Secure Score	User Account Management	This bot is designed to show the current state of the organization's security posture in Azure as provided by Microsoft 365 Defender.	Cloud
Grant Mailbox Permission in O365	User Account Management	I want to grant mailbox permission in Microsoft Office 365	Cloud
List all failed messages for the last 7 days	User Support and Troubleshooting	This bot is designed to fetch details of emails which are in failed, pending, quarantine and filtered as spam state.	Cloud
List or Add and remove Public folder (Cloud Context)	User Account Management	This bot assist users in displaying all the public folders along with their full path.	Cloud
List Or Create Public Folder Mailbox (Cloud Context)	User Account Management	This bot is designed to automate the process of creation of public folder mailbox.	Cloud
Manage User Licenses	User Account Management	I want to manage User licenses in Cloud (Azure).	Cloud
Modify Distribution Group Settings in Cloud (Azure)	Mailbox Permissions	I want to modify settings for a distribution group in Cloud (Azure).	Cloud
Modify mail contact in Cloud (Azure)	User Account Management	This bot is designed to list all the contacts present in the organization.	Cloud
Modify resource mailbox	User Account Management	Helps to modify resource mailbox on cloud	Cloud
Onboard a New User (Office 365 / Active Directory)	User Account Management	I want to onboard a new user into Microsoft Office 365 / Active Directory(Cloud).	Cloud
Perform Actions on Office 365 Portal Users (Cloud)	User Account Management	I want to perform actions on Office 365 portal users, like enabling or disabling and reset Password.	Cloud
Outlook Calendar Permissions - List, Create, Edit, Delete (Azure)	User Account Management	This bot is designed to list calendars and their associated permissions.	Cloud

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Enable Terminated Account in Cloud (Azure)	User Support and Troubleshooting	I want to re-enable a disabled user account within the Cloud (Azure) environment.	Cloud
Release Quarantined Emails	Outlook Management	I want to release emails that are held in quarantine for a user.	Cloud
Remove Azure AD Joined Device	User Support and Troubleshooting	This bot is designed to to remove the Azure Joined Devices from the environment,.	Cloud
Report automatic external email forwarding (Rule)	Outlook Management	This bot is designed to gather report of mail forwarding set on all the Mailboxes.	Cloud
Terminate an Office 365 User (Cloud)	User Account Management	I want to close the account of a leaving staff member from the Active Directory(Cloud).	Cloud
Upload User Profile Photo from Cloud (Azure)	User Account Management	I want to upload a user's profile photo from Cloud (Azure).	Cloud
Enable or Disable Windows Firewall	General Computer and Network Management	I want to enable or disable Windows Firewall on a desktop machine.	endpoint-desktop
Retrieve a list of shared printers in the domain	General Computer and Network Management	I want to retrieve a list of shared printers in the domain.	endpoint-desktop
ON-OFF Mobile Hotspot on this device	General Computer and Network Management	This bot is designed to automate the process of enabling or disabling the mobile hotspot feature on your device.	endpoint-desktop
Archive Historical Files	General Computer and Network Management	I want to archive historical files in the system.	endpoint-desktop