Tech Scam Red Flags
& How to Spot Them

TECH SCAMS
INVOLVING REMOTE ACCESS AND SUPPORT SOFTWARE ARE ON THE RISE AROUND THE WORLD

Here's what to look for to **avoid becoming the next victim.**

Tech Scam Warning Signs

FEAR TACTICS

UNEXPECTED PHONE CALLS
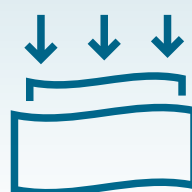
SECURITY POP-UP MESSAGES & EMAILS

Tech Support Scammers

THEM

This is Dave from Microsoft, we have been alerted of a virus on your computer...

I am going to need your information immediately so that I can stop the virus from destroying your files.

YOU

1 WILL POSE AS LEGIT TECH SUPPORT

2 WILL PRESSURE YOU TO MAKE FAST DECISIONS

3 WILL CHARGE YOU FOR SERVICES YOU DON'T NEED (MIGHT ALSO INSTALL MALWARE)

What You Can Do

USE COMMON SENSE

Don't click on links, call phone numbers, or answer the phone for tech services **you didn't initiate.**

DO NOT ALLOW ACCESS

Remember, remote support techs can't gain access to your computer **unless you let them.**

REPORT ANY FRAUD ACTIVITY

If you suspect someone of malicious use of remote support software, report it to your local authorities or file complaints with the **Federal Trade Commission** or the FBI **Internet Crime Complaint Center.**

CONNECTWISE