

Webinar Giveaway Terms & Conditions

1. Eligibility

The giveaway is open to individuals who attend the applicable live webinar sessions presented by or on behalf of ConnectWise, LLC ("Sponsor") and actively engage during the event (e.g., answering polls, participating in Q&A, or interacting via chat).

There are no geographic restrictions; the promotion is open globally unless otherwise prohibited by local law. Void where prohibited or restricted by law. Void in states, geographic locations, and/or other jurisdictions where the prize is unlawful to possess.

Employees of the webinar host and its affiliates, as well as their immediate family members, are not eligible to win.

NO PURCHASE NECESSARY TO ENTER OR WIN. A PURCHASE DOES NOT IMPROVE YOUR CHANCES OF WINNING.

2. How to Enter

Attend the live webinar at the scheduled date and time.

Engage during the session using the tools and interactive opportunities provided within the webinar platform (e.g., answering polls, participating in Q&A, or interacting via chat).

Only one entry per attendee is permitted. Multiple entries will not increase chances of winning.

Automated or robotic entries submitted by individuals or organizations will be disqualified. Any attempt by an entrant to obtain more than the eligible number of entries by using multiple/different email addresses, identities, registrations, logins or any other methods, will void that entrant's entry and that entrant will be disqualified. Final eligibility for the award of any prize is subject to eligibility verification.

3. Winner Selection

Winners will be selected based on a combination of engagement and random selection, or as otherwise communicated during the webinar.

The winner selection will be conducted within 48 hours by Sponsor or its designated representatives, whose decisions are final. Odds of winning will vary depending on the number of eligible entries received. Winner will be notified by email at the email address used to register for the subject webinar within three (3) business days following the winner selection. Potential winner must accept the prize by email or as otherwise directed by Sponsor within thirty (30) days of notification. Any winner notification not responded to by

the acceptance deadline given by Sponsor will result in prize forfeiture and the prize may be awarded to an alternate winner.

4. Prize Details

The specific prize(s) will be described in the webinar invitation or during the session.

Prize cannot be transferred, redeemed for cash, or substituted by the winner. No purchase necessary. Sponsor reserves the right in its sole and absolute discretion to award a substitute prize of equal or greater value if a specific described prize is unavailable or cannot be awarded, in whole or in part, for any reason.

Gift cards and gift certificates are subject to the terms and conditions of the issuer. The approximate retail value ("ARV") of the prize represents Sponsor's good faith determination. That determination is final and binding and cannot be appealed. If the actual value of the prize turns out to be less than the stated ARV, the difference will not be awarded in cash. Sponsor makes no representation or warranty concerning any prize awarded. Restrictions, conditions, and limitations may apply. Sponsor will not replace any lost or stolen prize items. Sponsor will not replace any unclaimed prize(s) not claimed within the time parameters set forth herein. All federal, state and/or local taxes, fees, and surcharges are the sole responsibility of the prize winner. Failure to comply with these rules will result in forfeiture of the prize.

5. Sponsor

The giveaway is sponsored by ConnectWise, LLC, with its principal place of business located at 400 North Tampa Street, Suite 130, Florida 33602.

6. General Conditions

By entering, participants agree to abide by these Terms and Conditions and decisions made by the organizer, which are final and binding.

The organizer reserves the right to disqualify any participant who violates these rules or tampers with the entry process.

The organizer is not responsible for technical issues that may interfere with participation.

7. Privacy

Any personal information collected during registration or participation will be used solely for the purposes of administering the giveaway and in accordance with the host's privacy policy, except that the winning participants' name(s) may be included on any legally required winners list if and to the extent required by law.

8. Governing Law

This promotion is governed by the laws of the jurisdiction in which the Sponsor has its principal place of business, without regard to conflict of law principles.

9. Winners List

To obtain a copy of any legally required winners list or a copy of the Official Rules, send the applicable request and a self-addressed, stamped envelope to ConnectWise, LLC at Post Office Box 172100, Tampa, Florida 33672.

10. Limitation of Liability

Sponsor is not responsible for any incorrect or inaccurate information, whether caused by any of the equipment or programming associated with or utilized in the giveaway or by any technical or human error, which may occur in the processing of submissions in the giveaway. Sponsor assumes no responsibility for any misdirected or lost email, or any error, omission, interruption, deletion, defect, delay of operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of, entries. Sponsor is not responsible for any problems or technical malfunction of any telephone or internet network or lines, computer online systems, servers or providers, computer equipment, or software failure on account of technical problems or traffic congestion on the Internet or at any website or combination thereof, including injury or damage to any participants' or any other person's computer related to or resulting from participating in the giveaway. If, for any reason, the giveaway is not capable of running as planned, including infection by computer virus bugs, tampering, unauthorized intervention, fraud, technical failures, or any other causes beyond the control of Sponsor which corrupt or affect the administration, security, fairness, integrity or proper conduct of the giveaway, then Sponsor reserves the right in its sole discretion to cancel, terminate, modify or suspend the giveaway.