

Australia Data Center Waitlist 2026 Sweepstakes Official Rules

1. ELIGIBILITY

This sweepstakes (“Sweepstakes”) is open only to participants who sign up for ConnectWise, LLC’s (“Sponsor”) Australia data center waitlist during the Sweepstakes promotion period which ends 11:59 p.m. Australian Eastern Time (“AET”) on May 31, 2026. To be eligible to win, Entrants must: (1) be a verified IT professional, (2) provide IT services to at least one business located within Australia and/or New Zealand, (3) be aged twenty-one (21) years or older at the time of submission of entry, and (4) complete and timely submit an Australian data center waitlist registration submission through the appropriate webform at ConnectWise.com during the Promotion Period (“Entrant(s”).

NO PURCHASE NECESSARY TO ENTER THE SWEEPSTAKES. A PURCHASE WILL NOT INCREASE ODDS OF WINNING. THIS SWEEPSTAKES IS SUBJECT TO ALL APPLICABLE AUSTRALIAN LAWS AND REGULATIONS. THE SWEEPSTAKES MAY NOT BE AVAILABLE IN ALL REGIONS, COUNTRIES, STATES, PROVINCES, GEOGRAPHIC LOCATIONS, AND/OR JURISDICTIONS, AND IS VOID WHERE PROHIBITED OR RESTRICTED BY LAW.

Employees, officers, and directors of Sponsor, its affiliates, subsidiaries, advertising and promotion agencies, and the immediate family members (spouses, parents, children, siblings and spouses of any of the foregoing) or persons living in the same household of any of the foregoing are not eligible. Employees of any governmental or quasi-governmental agency are not eligible.

2. PROMOTION PERIOD

This Sweepstakes begins on February 25, 2026, and ends at 11:59 p.m. AET on May 31, 2026 (the “Promotion Period”).

3. SPONSOR

The Sweepstakes is sponsored by ConnectWise, LLC, with its principal place of business located at 400 North Tampa Street, Suite 130, Tampa, Florida 33602. ConnectWise’s website address is <https://www.connectwise.com>.

4. HOW TO ENTER

To enter, Entrants must complete and timely submit an Australia data center waitlist registration submission through the appropriate webform at ConnectWise.com during the Promotion Period. If a registrant joined the Australian data center waitlist before becoming aware of this Sweepstakes or before this Sweepstakes was announced or launched by Sponsor, the registrant will automatically be entered into and eligible to win this Sweepstakes.

Each Entrant is permitted to join the waitlist only once. Multiple waitlist registrations submitted by the same Entrant will not increase chances of winning and will disqualify Entrant from the Sweepstakes. No purchase is necessary. Any attempt by an Entrant to obtain multiple Sweepstakes Entries by using multiple/different email addresses, identities, registrations, logins or through any other methods, will void that Entrant’s Entry(ies) and that Entrant will be disqualified from this Sweepstakes, and all future sweepstakes, by Sponsor. Automated or robotic entries submitted by Entrants will be disqualified. Final eligibility for the award of any prize is subject to eligibility verification by Sponsor.

5. PRIZES AND ODDS OF WINNING

Three (3) prizes are available to be won in this Sweepstakes by three (3) eligible Entrants (each, a “Winner”). Each prize consists of one (1) individual All-Access Pass to attend IT Nation Connect™ ANZ 2026 at the Hilton Sydney, 26-28 2026 (each, “a Prize” or “the Prize”). No purchase necessary. Additional terms & conditions, restrictions, and limitations may apply to use of the Prize, including IT Nation Connect™ ANZ 2026 attendee terms and conditions.

The approximate retail value (“ARV”) of each Prize is \$900.00 AUD. Prizes are awarded “as is” with no representation, warranty, or guarantee, either express or implied by Sponsor. The ARV of the Prize represents Sponsor’s good faith determination. That determination is final and binding and cannot be appealed. If the actual

value of the Prize turns out to be less than the stated ARV, the difference will not be awarded in cash or any other form.

Prizes are non-transferable and cannot be redeemed for cash or substituted, except at the sole discretion of the Sponsor. Sponsor reserves the right in its sole and absolute discretion to award a substitute prize of equal or greater value if a specific described Prize cannot be awarded by Sponsor, in whole or in part, for any reason. Sponsor reserves the right in its sole and absolute discretion to award a substitute prize of equal or lesser value if a specific Prize cannot be utilized by a Winner. Failure to comply with these Official Rules may result in forfeiture of the Prize.

Odds of winning will depend upon the total number of eligible Entries received during the Promotion Period.

6. WINNER SELECTION NOTIFICATION & VERIFICATION

Three (3) Winners will be selected in a random drawing conducted by Sponsor from all eligible Australian data center waitlist registration Entries received by the Promotion Period submission deadline of 11:59 p.m. AET on May 31, 2026. Winners will be selected on or about June 1, 2026 by a ConnectWise employee chosen at Sponsor's discretion. Entrants need not be present at the time of the random drawing to be considered a Winner. Winner(s) will be notified within a reasonable time after the random drawing via email at the email address provided by the Entrant in the Entrant's waitlist registration submission. Sponsor has no obligation to make other notification attempts or to contact any potential Winner(s) other than via the email address provided as part of the Winner's Entry.

Following receipt of Sponsor's notification of winning, potential Winners must accept the Prize in the manner and by the deadline for doing so provided by Sponsor in the notification. Any Winner notification not responded to by the acceptance deadline given by Sponsor will result in Prize forfeiture and the Prize may be awarded to an alternate Winner in Sponsor's discretion. Winners may be asked and required to confirm eligibility. Final eligibility for the award of any Prize is subject to eligibility verification by Sponsor, and Sponsor's decisions regarding eligibility are final and binding. Sponsor is not responsible for the redirection, misdirection, or non-receipt of Sponsor's email(s) sent to any potential winning Entrant on account of the Entrant's respective business or personal firewall(s), email server(s), spam filter, email file size limitations, or technical error.

In Sponsor's sole discretion, disqualification may result, and an alternate Winner may be chosen, if a Winner: (i) fails to respond to the notification from Sponsor within forty eight (48) hours from the date Sponsor sends notice of winning to the email address Entrant provided, (ii) fails to sign and return all necessary documents within the time period reasonably designated by Sponsor, (iii) declines the Prize, (iv) fails to provide Sponsor with satisfactory proof of age, identity, residency, business product/services provided, location or scope of business territory, or other information needed to verify Entrant's Sweepstakes eligibility, and/or (v) fails to comply with any of the Official Rules as outlined herein.

Sponsor's decisions regarding the Sweepstakes are final and binding.

7. TAXES

The Prize(s) may be subject to tax. Winners are solely responsible for any and all taxes, costs, surcharges, or expenses associated with accepting or using the Prize, to the extent permitted under applicable law. Should a Winner not respond or satisfy these requirements, Sponsor reserves the right to award the Prize to another eligible Entrant in Sponsor's sole discretion.

8. COMPLIANCE

It is each Winner's responsibility to ensure that their acceptance of the Prize does not violate any laws or regulations of any kind, including but not limited to any conflict of interest or gift policies in effect at their company or organization. If you are not authorized by your company to receive the Prize, you must notify Sponsor immediately so that Sponsor can timely award the Prize to another eligible Entrant. Should a Winner not respond or satisfy these requirements, Sponsor reserves the right to award the Prize to another eligible Entrant in Sponsor's sole discretion.

9. AS-IS DISCLAIMER

To the maximum extent provided by applicable law, and notwithstanding anything provided herein suggesting the contrary, the Prize is awarded and made available on an "AS IS" basis without any warranty from Sponsor. You acknowledges that the Prize is awarded "as is" and that Sponsor has not made, and is not in any manner responsible

or liable for any representation, guarantee or warranty, expressed or implied, in law or in fact, relative to any Prize, including, but not limited to its quality, mechanical condition, or implied warranties of merchantability, non-infringement, and fitness for a particular purpose, all such warranties which Sponsor expressly disclaims.

10. LIMITATION OF LIABILITY AND INDEMNITY

Sponsor and its employees, officers, directors, representatives, affiliates and agents (collectively, the “Released Parties”) are not responsible for any misdirected, lost, late, illegible, undelivered, inaccurate, incomplete, incorrect or delayed Entry submission or email, regardless of the reason(s) for same, or any error, omission, interruption, deletion, defect, delay of operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of, Entries, or for any technical, hardware, equipment, or software errors or failures of any kind, lost or unavailable network, cable, satellite, Internet service provider, telephone/fiber optic/other Internet lines or other connection issues, or any other non-controllable acts concerning a website, any failed, incomplete, garbled or delayed computer transmissions, or other problems of any kind which may limit or affect a person’s ability to participate in the Sweepstakes, including, without limitation, errors which may occur in connection with the administration of the Sweepstakes, the processing of Entries, the announcement of the Prizes or in any Sweepstakes-related materials, notifications, or other communications. The Released Parties are not responsible for any problems or technical malfunction of any telephone or internet network or lines, computer online systems, servers or providers, computer equipment, software, failure on account of technical problems or traffic congestion on the Internet or at any website or combination thereof, including injury or damage to any Entrant’s or any other person’s computer related to or resulting from participating in the Sweepstakes.

Sponsor reserves the right, in its sole discretion, to disqualify Entrants and/or modify, cancel or suspend the Sweepstakes. If, for any reason, the Sweepstakes is not capable of running as planned, including due to infection by computer virus or bugs, tampering, unauthorized intervention, fraud, technical failures, or any other cause(s) beyond the control of Sponsor which corrupt or affect the administration, security, fairness, integrity or proper conduct of the Sweepstakes, then Sponsor reserves the right in its sole discretion to cancel, terminate, modify or suspend the Sweepstakes. In such an event, Sponsor may, in its sole discretion, perform the random drawing from among all eligible Entries received prior to or after such cancellation, termination, suspension, or modification or other time frame as Sponsor decides in its sole discretion.

In the event of a dispute concerning who registered online to participate in the Sweepstakes or who submitted a winning Entrant, the registration or Entry will be declared to have been made by the authorized account holder, which is defined as the natural person who is assigned to an email address by an internet provider, online service provider, or other organization that is responsible for assigning email addresses for the domain associated with the submitted email address. A potential Winner may be requested to provide Sponsor with proof that the potential Winner is the authorized account holder of the email address that submitted a winning Entry. If a dispute cannot be resolved to Sponsor’s satisfaction, the Entry may be deemed ineligible by Sponsor in its sole discretion.

To the extent permitted by law, Sponsor and the Released Parties expressly disclaim any responsibility or liability, irrespective of the legal grounds. As a Entrant, you agree to indemnify, defend and hold the Released Parties harmless from and against any and all claims, actions, demands and/or liabilities for injury/death, damage or loss to any person or property relating to or arising in connection with Entrant’s participation in this Sweepstakes (regardless of the cause of such injury or loss), the delivery and/or subsequent use or misuse of the Prize awarded and/or printing, distribution or production errors or for lost, late, misdirected, incomplete, corrupted or illegal/unauthorized submissions. IN THE EVENT THAT THE ABOVE LIABILITY LIMITATION IS FOUND TO BE INVALID UNDER APPLICABLE LAW, THEN THE TOTAL MAXIMUM LIABILITY OF ANY KIND OF SPONSOR AND THE RELEASED PARTIES TO YOU IN RELATION TO THIS SWEEPSTAKES AND PRIZE(S), IN ANY MANNER AND UNDER ANY THEORY OF LIABILITY, SHALL BE LIMITED TO \$100.00 AUD.

11. PRIVACY

Any personal information collected from Sweepstakes Entrants will be used by Sponsor solely for the purposes of administering the Sweepstakes and fulfilling Prizes, and otherwise in accordance with Sponsor’s Privacy Policy, available at <https://www.connectwise.com/company/privacy-policy>, except that the winning Entrants’ name(s) may be included on any legally-required Winners List if and to the extent required by law.

12. GOVERNING LAW

The Sweepstakes and these Official Rules are governed by the laws of the jurisdiction in which Sponsor has its principal place of business, without regard to conflict of law principles, which in this case is Hillsborough County, Florida. Any action or proceeding involving or arising from the Sweepstakes and/or these Official Rules shall be brought in state or federal court located in the State of Florida, County of Hillsborough. All Entrants, Sponsor, and the Released Parties hereby submit to the exclusive jurisdiction of such state or federal courts located in the State of Florida, County of Hillsborough, and waive the defense of inconvenient forum to the maintenance of any such action or proceeding in such venue.

13. GENERAL CONDITIONS

By entering and participating in the Sweepstakes, you agree that you will comply with the eligibility criteria set forth herein, agree to be bound by and abide by all terms of these Official Rules, any additional terms provided by Sponsor, and the decisions made by Sponsor, which are final and binding, and acknowledge that non-compliance with these Official Rules will result in disqualification from the Sweepstakes.

Sponsor reserves the right to disqualify any Entrant it determines, in its sole discretion, has violated these Official Rules, tampered with the entry process, engaged in fraudulent, abusive, or otherwise disqualifying conduct, or otherwise violated these Official Rules. Sponsor shall not be responsible or liable for any technical issues or errors, lost entries, or other issues beyond its reasonable control that may interfere with participation in the Sweepstakes. No automated or mechanically reproduced entries or late submissions will be accepted or considered.

You may not make any public statements or release any other information relating to the Sweepstakes or the Prize to the media without Sponsor's prior written approval. Events may occur that make the awarding of the Prize(s) impractical or inappropriate due to unforeseen circumstances or reasons beyond the control of Sponsor or for other business reasons. In this situation, Sponsor may vary or amend the Prize to provide a reasonable alternative, and you agree that no liability shall attach to Sponsor or any Released Parties as a result.

All Entries become the property of Sponsor and will not be returned. By entering and participating in the Sweepstakes, you agree that Sponsor shall have the right to use your name and business information (such as company, title/position, and address), to film, photograph, or otherwise record and use your image, likeness, appearance, and/or voice via photograph, film, video recording, audio recording, or any other medium, and to record and use statements made by you in association with your selection as a Winner of the Sweepstakes for advertising, publicity and marketing purposes without additional consideration or prior notice to you. Notwithstanding the possibility of a Prize, you agree that you convey these rights without any obligation, expectation, right to, or demand for payment of any fee, royalty, remuneration or compensation of any kind from Sponsor as an inducement for Sponsor to exercise the rights and authorizations you have granted to Sponsor hereunder.

14. OFFICIAL RULES OR WINNERS LIST

To obtain a copy of these Official Rules or a copy of any legally required Winners List (which should be available on or about June 1, 2026), send the applicable request (please specify 'Official Rules' or 'Winners List') and a self-addressed, stamped envelope to: Australia Data Center Waitlist 2026 Sweepstakes, ConnectWise, LLC, 400 North Tampa Street, Suite 130, Tampa, Florida 33602. All requests must be received by November 30, 2026.