

# Tech Scam Red Flags & How to Spot Them

TECH SCAMS INVOLVING REMOTE ACCESS AND SUPPORT SOFTWARE ARE

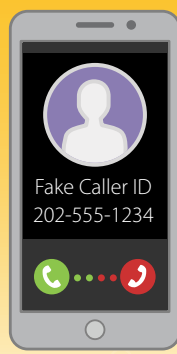
# ON THE RISE AROUND THE WORLD

HERE'S WHAT TO LOOK FOR TO **AVOID BECOMING THE NEXT VICTIM.**

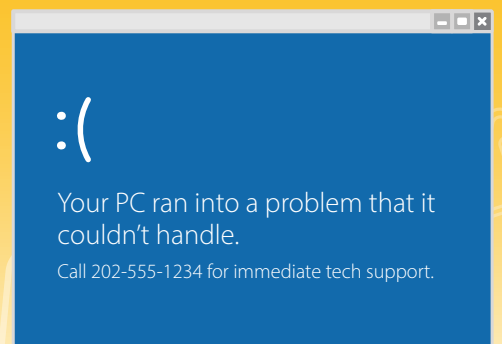
## TECH SCAM WARNING SIGNS



FEAR TACTICS



UNEXPECTED PHONE CALLS



SECURITY POP-UP MESSAGES & EMAILS

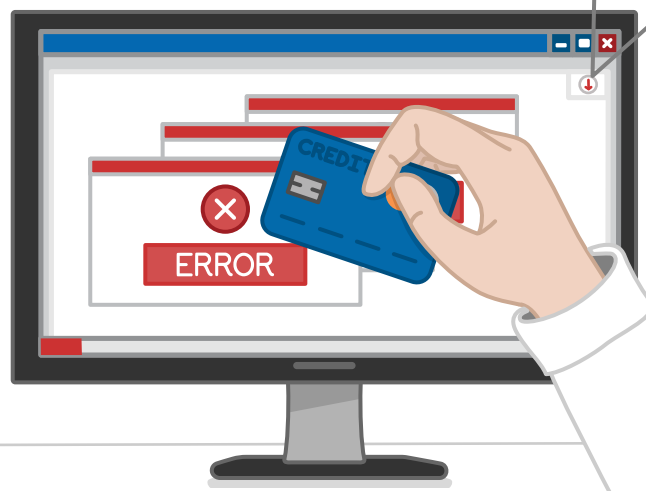
## TECH SUPPORT SCAMMERS

THEM

YOU

This is Dave from Microsoft, we have been alerted of a virus on your computer...

I am going to need your information immediately so that I can stop the virus from destroying your files.



- 1 WILL POSE AS LEGIT TECH SUPPORT
- 2 WILL PRESSURE YOU TO MAKE FAST DECISIONS

- 3 WILL CHARGE YOU FOR SERVICES YOU DON'T NEED (MIGHT ALSO INSTALL MALWARE)

## WHAT YOU CAN DO



**USE COMMON SENSE**

DON'T CLICK ON LINKS, CALL PHONE NUMBERS, OR ANSWER THE PHONE FOR TECH SERVICES **YOU DIDN'T INITIATE.**



**DO NOT ALLOW ACCESS**

REMEMBER, REMOTE SUPPORT TECHS CAN'T GAIN ACCESS TO YOUR COMPUTER **UNLESS YOU LET THEM.**



**REPORT ANY FRAUD ACTIVITY**

IF YOU SUSPECT SOMEONE OF MALICIOUS USE OF REMOTE SUPPORT SOFTWARE, REPORT IT TO YOUR LOCAL AUTHORITIES OR FILE COMPLAINTS WITH **THE FEDERAL TRADE COMMISSION** OR THE FBI **INTERNET CRIME COMPLAINT CENTER.**