Your Customers Are Moving Critical Data to SaaS Tools, Make Sure They Are Still Protected From Data Loss.

Small and medium-sized businesses are moving to SaaS solutions for email, collaboration, and cloud file storage. As they move their most valuable data from on-premises, new challenges arise demanding more IT security. However, SaaS providers such as Microsoft 365, Microsoft Dynamics 365, Google G Suite, and Salesforce.com don't provide comprehensive backup, leaving end-clients exposed to valuable data loss from human error, inside treats, and vulnerable to cyberattacks. ConnectWise Recover for SaaS makes it easy for MSPs by automating SaaS backup to protect client data and provide quick data restoration when needed.

Key Benefits

SaaS Data Backup Peace of Mind

Keep customer's SaaS data always safe in the cloud with a simple setup. Easily connect with the SaaS provider and forget about it—this product needs little or no administrator maintenance, giving MSPs time back to focus on more strategic tasks.

Less Is More When Working With IT Tools

No need to hop between platforms to manage different SaaS backups. Access one single tool for all applications, such as full Office 365 workloads, including SharePoint and Microsoft Teams, Microsoft Dynamic 365, Google G Suite, and Salesforce.

Fast Recovery, More Productivity

Benefit from smart search tools helping MSPs to identify the missing data in less than three minutes. Now it's possible to avoid hours spent searching across multiple snapshots and easily find previews to verify data during the restore process.

onebyte

"Onebyte required the support of an intuitive, easy-to-use, and most of all, integrated solution to provide our customers with peace of mind when faced against the ongoing threats rising in the cyber landscape. ConnectWise Recover for SaaS has delivered on all requirements with its speedy BDR capabilities, streamlined integration process, and user-friendly functionality that allows technicians to allocate their valuable time to more strategic tasks while customer data stays safe and secure in the cloud."

Kathy Collins
Chief Operating Officer, Onebyte

Key Features

Full Cloud Data Protection

Automated backup to a physical independent and safe cloud location, keeping your data safe and accessible at any time— even if the SaaS application is experiencing downtime.

Easy to Set Up, Easy to Recover

An easy three-step-set up allowing MSPs to activate SaaS backup and forget about it. Recover emails, files, and even metadata in seconds with just a few clicks.

Daily Automated Backup

One daily backup guarantee, however normally runs four-six backups a day, all year long, ensuring no data is left behind.

Configurable Retention

Keep the data retention for 12 months or choose to set specific retention period for as little as 30 days or as long as multiple years. It's also possible to customize the retention by data type (email, OneDrive, SharePoint, etc.). The choice is yours!

Quickly Find and Restore

Unique preview capability allows for quick confirmation of correct file or email found before initiating a restore. Simply browse or search across all data and locate specific backups without having to load multiple snapshots to find what you're looking for.

Actionable Dashboards

View the overall health and status of the SaaS connectors on the partner portal. The dashboards also allow you to set custom retention on a connector.

How We Do It Better

Broadest coverage in the market

Single platform for multiple SaaS applications

Unlimited cloud storage

No administrative hassle with three-step set up

Integrated with partner portal

Granular restore with multiple target options

Simplicity
User-Friendly

Discovery
Easy Search & Restore

Protection
Backup & Secure Cloud Data

ConnectWise Recover for SaaS Technical Specifications

- Broad workload coverage - Office 365, Microsoft Dynamic 365, Salesforce, and Google G Suite.

- Data centers operated globally under strict local and global compliance such as ISO 27001 and ISAE 3402 Type II.

- Data hosting locations: USA, EMEA, and Australia.

- All data in transit and at rest are protected with a 256-bit TLS customer-unique encryption key.

- Regularly undergoes thorough auditing and rigorous evaluations of our operational and security processes via external consulting.

- Compliant with GDPR, HIPAA, and more.

- Unlimited archive storage.

What is Backed Up

Microsoft 365 Platform:

Mailboxes (all types)

In-Place Archives

Calendar/Tasks/Contacts

SharePoint Sites (incl. lists and permissions)

OneDrive

Groups (conversations, plans, files, sites, calendar)

Teams (incl. wiki and chat)

Google G Suite Apps:

Gmail

Google Drive

Google Team Drive

Calendar

Google Sites

Tasks

Salesforce:

Accounts

Contacts

Leads

Opportunities

Activities

Notes

Cases

Campaigns

Campaign Members

Events

Tasks

Coverage Extends to:

User-created and app-created custom objects

User-uploaded files and attachments

Microsoft Dynamic 365:

Dynamics 365 for Sales

Dynamics 365 for Customer Service

Dynamics 365 for Field Service

Dynamics 365 for Project Service Automation

Dynamics 365 for Marketing

Includes related metadata