



# Kathy Smith

*Director of Professional Services*

Kathy Smith joins the ConnectWise team as Director of Professional Services, where she is responsible for expanding the onsite consulting offerings and educational department initiatives at ConnectWise.

Kathy has significant experience in project management, consulting and account management. Most recently, Kathy has been a Senior Consultant for NextStep International, which provides project management and risk management services to banks and credit unions throughout the U.S. Kathy's work with NextStep included project management of new system implementations and bank mergers as well as process streamlining initiatives.

In addition to NextStep, Kathy was Director of Solutions Consulting for Fidelity National Information Services, where she lead the creation of a consulting practice and greatly improved the company's competitive positioning by reengineering their product presentations. She held a similar position with EDS in its Community Banking and Securities Group. She has also been an Account Manager for Information Technology, Inc. and Aurum Technology.



### **About ConnectWise**

ConnectWise is the leading Web-based professional service automation (PSA) software application designed exclusively for technology consultants, integrators and developers.

### **MSP Integration Leader**

ConnectWise is the only PSA software to integrate with all leading managed services applications.

### **Integrating Key Business Operations**

More than 32,000 IT solution providers rely on ConnectWise to more efficiently integrate key business operations across the enterprise from business development and project management to client services and billing. The technology enables IT companies to drive greater accountability, operational efficiency, profitability and tighter systems integration.

### **Location**

Tampa, Fla.

### **On the Web**

[www.ConnectWise.com](http://www.ConnectWise.com)

### **More Info**

813-463-4760